

# SSS MANCHESTER CAMPUS SAFEGUARDING DIRECTORY

| Organisations                                                       | Contact Information                                                                                                                                                                                                                | Description                                                                                          |
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| Manchester City Council (MCC)                                       | Phone: 0161 234 5000<br>Email: <a href="mailto:contact@manchester.gov.uk">contact@manchester.gov.uk</a> Website: <a href="http://manchester.gov.uk">manchester.gov.uk</a>                                                          | Role: Safeguarding, welfare rights, community services                                               |
| Greater Manchester Police (GMP)                                     | Non-emergency Phone: 101<br>Emergency Phone: 999<br>Website: <a href="http://gmp.police.uk">gmp.police.uk</a><br>Safeguarding team contact (Children's and Adults')<br>Tel: 0161 856 9500                                          | Role: Law enforcement, safeguarding investigations                                                   |
| Manchester Safeguarding Children Partnership (MSCP)                 | Phone: 0161 234 5150<br>Email: <a href="mailto:mscp@manchester.gov.uk">mscp@manchester.gov.uk</a><br>Website: <a href="http://manchestersafeguardingchildrenpartnership.co.uk">manchestersafeguardingchildrenpartnership.co.uk</a> | Safeguarding Team                                                                                    |
| Manchester Safeguarding Adults Board (MSAB)                         | Phone: 0161 234 5075<br>Email: <a href="mailto:msab@manchester.gov.uk">msab@manchester.gov.uk</a><br>Website: <a href="http://manchester.gov.uk/msab">manchester.gov.uk/msab</a>                                                   | Safeguarding Team                                                                                    |
| Manchester Health and Care Commissioning (MHCC)                     | Phone: 0161 765 4000<br>Email: <a href="mailto:enquiries@manchesterccg.nhs.uk">enquiries@manchesterccg.nhs.uk</a><br>Website: <a href="http://manchesterccg.nhs.uk">manchesterccg.nhs.uk</a>                                       | Commissioning Team                                                                                   |
| Department for Work and Pensions (DWP) - Manchester Job Centre Plus | Phone: 0345 608 8625<br>Website: <a href="http://gov.uk/contact-jobcentre-plus">gov.uk/contact-jobcentre-plus</a>                                                                                                                  | Provides support with employment, benefits (e.g., Universal Credit, PIP), job-seeking, and financial |

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|                                           |                                                                                                                                                                                                                                                                                                                                                                               | assistance for those out of work or on a low income.                                                                                                                                                                          |
| Age UK Manchester                         | Phone: <a href="tel:01618349823">0161 834 9823</a><br>Email: <a href="mailto:info@ageukmanchester.org.uk">info@ageukmanchester.org.uk</a><br>Website: <a href="http://ageuk.org.uk/manchester">ageuk.org.uk/manchester</a>                                                                                                                                                    | Supports older adults with services such as home care, social activities, advice on benefits, housing, and tackling loneliness or isolation.                                                                                  |
| Manchester Refugee Support Network (MRSN) | Phone: <a href="tel:01617690224">0161 769 0224</a><br>Email: <a href="mailto:info@mrsn.org.uk">info@mrsn.org.uk</a><br>Website: <a href="http://mrsn.org.uk">mrsn.org.uk</a>                                                                                                                                                                                                  | Provides support to refugees and asylum seekers including advice on immigration, housing, welfare rights, integration, and language support.                                                                                  |
| The Booth Centre                          | Phone: <a href="tel:01618310825">0161 831 0825</a><br>Email: <a href="mailto:info@boothcentre.org.uk">info@boothcentre.org.uk</a><br>Website: <a href="http://boothcentre.org.uk">boothcentre.org.uk</a><br>Address: Edward Holt House, Pimblett Street, Manchester M3 1FU<br>Phone: <a href="tel:01618352499">0161 835 2499</a><br>Opening hours: Mon–Fri, approx. 9 am–4 pm | A registered charity and day centre in Manchester’s city centre, The Booth Centre supports single adults experiencing or at risk of homelessness                                                                              |
| Citizens Advice Manchester                | Phone: <a href="tel:08082787801">0808 278 7801</a> (Advice line)<br>Website: <a href="http://citizensadvice.org.uk/manchester">citizensadvice.org.uk/manchester</a>                                                                                                                                                                                                           | Provides free, confidential advice on a wide range of issues, including benefits, debt, housing, employment, legal rights, and consumer problems. Helps individuals understand their rights and access the support they need. |

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| Equality and Diversity Service, Manchester City Council | Phone: <a href="tel:01612343031">0161 234 3031</a><br>Email: <a href="mailto:equality@manchester.gov.uk">equality@manchester.gov.uk</a><br>Website: <a href="http://manchester.gov.uk/equality">manchester.gov.uk/equality</a>                       | Promotes equality, diversity, and inclusion across the city. Supports individuals facing discrimination and helps organisations comply with equality laws and best practices.  |
| Bangladeshi Association Manchester                      | Phone: <a href="tel:01612053244">0161 205 3244</a> (local contact)<br>Email: <a href="mailto:info@bamanchester.org.uk">info@bamanchester.org.uk</a> (if available)<br>(No dedicated website, but can be found via local community directories)       | Supports the Bangladeshi community in Manchester by providing welfare advice, cultural activities, educational programs, and community development to improve quality of life. |
| Manchester Islamic Centre                               | Phone: <a href="tel:01617957852">0161 795 7852</a><br>Email: <a href="mailto:info@manchesterislamiccentre.co.uk">info@manchesterislamiccentre.co.uk</a><br>Website: <a href="http://manchesterislamiccentre.co.uk">manchesterislamiccentre.co.uk</a> | A mosque and community hub offering religious services, education, youth engagement, welfare support, and fostering interfaith dialogue within Manchester's Muslim community.  |
| Mend (Manchester Ethnic                                 | Phone: <a href="tel:01612323456">0161 232 3456</a> (general enquiries)<br>Email: <a href="mailto:manchester@mend.org.uk">manchester@mend.org.uk</a><br>Website: <a href="http://mend.org.uk">mend.org.uk</a>                                         | Works to tackle Islamophobia, promote civic and political                                                                                                                      |

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| Network Development)                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | engagement among Muslims, and provide training and advocacy to empower the Muslim community.                                                                                                                                                                                                                   |
| Manchester Asian Women's Aid (MAWA) | Phone: 0161 226 3539<br>Email: <a href="mailto:info@mawa.org.uk">info@mawa.org.uk</a><br>Website: <a href="http://mawa.org.uk">mawa.org.uk</a>                                                                                                                                                                                                                                                                                                                                                                                                                       | Offers refuge, support, and advocacy for South Asian women and children affected by domestic abuse, including safe housing, counselling, and community outreach.                                                                                                                                               |
| Pakistani Resource Centre           | Primary Office (Heald Green)<br>Address: First Floor, 254a Finney Lane, Heald Green, Cheadle, SK8 3QD<br>Phone: 0161 445 0633 (landline) / 07593 444 128 (mobile)<br>Email: <a href="mailto:info@pakistani-resource.org.uk">info@pakistani-resource.org.uk</a><br>Website: <a href="http://pakistani-resource.org.uk">pakistani-resource.org.uk</a><br>Opening Hours:<br>Mon–Thu: 9 am – 2:30 pm<br>Fri: 9 am – 12 pm<br>Languages supported: English, Urdu, Punjabi, Hindi<br>Additional drop-in or appointment-based sessions may run in Gorton Central on Mondays | Welfare rights advice (benefits, housing) and general advocacy across Manchester & Trafford<br>Mental health & emotional wellbeing support tailored to South Asian (Urdu-, Punjabi-, Hindi-speaking) communities<br>Counselling services, including support in domestic violence and criminal justice contexts |
| Mind (Mental Health Charity)        | Helpline: 0300 123 3393<br>Website: <a href="http://mind.org.uk">mind.org.uk</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Provides advice, support, and information for people experiencing                                                                                                                                                                                                                                              |

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|                                       |                                                                                                                                                                                                                                                             | mental health problems. Offers helplines, advocacy, and local services to improve wellbeing.                                                                                                           |
| Shelter                               | <p>Helpline: 0808 800 4444</p> <p>Website: <a href="https://www.shelter.org.uk">shelter.org.uk</a></p> <p>Provides advice and support on housing issues, including homelessness, eviction, and housing rights. Runs helplines and local advice centres.</p> | Provides advice and support on housing issues, including homelessness, eviction, and housing rights. Runs helplines and local advice centres.                                                          |
| NHS Talking Therapies (formerly IAPT) | <p>Referral: Usually through GP or self-referral via the local NHS website</p> <p>Website: Search "<a href="#">NHS Talking Therapies Manchester</a>"</p>                                                                                                    | Offers free, confidential talking therapy services for people with common mental health problems such as anxiety and depression. Services include counselling and cognitive behavioural therapy (CBT). |
| Creative Support                      | <p>Manchester Office Phone: 0161 694 5430</p> <p>Website: <a href="https://www.creativesupport.co.uk">creativesupport.co.uk</a></p>                                                                                                                         | Provides person-centred care and support services for people with mental health issues, learning disabilities, and complex needs, including housing and community support.                             |